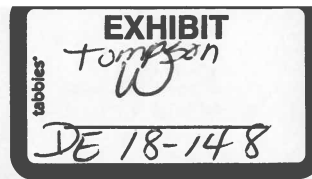


AFFIDAVIT



DE 18-148

I, Judith Thompson, on Oath depose and state the following:

I have resided at 9 Lancelot Court, Unit 8, in Salem, New Hampshire for eighteen (18) years. I apply for, and receive, a medical certificate on my electric account each year due to a chronic and debilitating physiological medical condition.

On November 6, 2017, Liberty Utilities disconnected my electric service without prior written notice to me. When the power was severed, I immediately exited the unit and found an orange notice on my door stating that Liberty Utilities was here.

I saw a male Liberty worker exiting the rear of the building and followed him. We spoke; and he stated he had a "disconnect order" on my unit. I informed him that I had not received written notice of disconnection and he stated he "put it on my door."

I told the worker that I was entitled to prior notice, sent by mail, and had not received prior written notice. The worker called the Londonderry Liberty Utilities Office. The woman on the phone stated she had mailed me prior notice of disconnection.

This is false. I never received a disconnection notice from Liberty Utilities via postage prepaid first-class mail. After a heated discussion, the female staff ordered the male worker to "turn the service back on." My electric service was disconnected for approximately one (1) hour on this date.

Prior to commencing this complaint, Liberty Utilities never mailed me any fuel assistance acknowledgements or notifications. Liberty Utilities never mailed me any fuel assistance annotations of monetary assistance applications applied to my electric account. Liberty Utilities never mailed me any fuel assistance entitlement amount remaining balances not applied to my electric account.

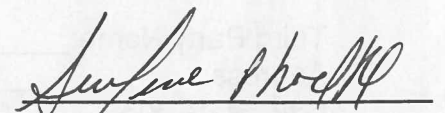
Signed and Sealed under the pains and penalties of perjury this 11th day of February 2019.

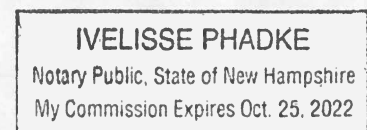

Judith Thompson

**STATE OF NEW HAMPSHIRE
ROCKINGHAM COUNTY**

Be it known, that Judith Thompson personally appeared before me, this date, and swears the foregoing to be her free act and deed. Judith Thompson swears upon pain and penalty of perjury that the foregoing is factually accurate. Judith Thompson swears the aforementioned disclosures are true to the best of her understanding, personal knowledge, and belief.

Signed this 11 day of February 2019.


Notary Public



W